

There are **two** types of vehicles you can use:

## Taxis



## Private Hire Vehicles



## Taxis

- You can stop a taxi in the street by holding out your arm
- You can find taxis waiting at taxi ranks
- In Bournemouth these vehicles will be yellow, or if wheelchair accessible may be black
- Taxis will have a TAXI roof sign on top of the vehicle



## Private Hire Vehicles

- You must phone up or go to a private hire office to book one of these. Tell them:
  - ✓ your **name**
  - ✓ the **time** you want the cab
  - ✓ **where** you are and where you want to go
  - ✓ ask how much it will **cost**

- When the vehicle arrives ask the driver if the vehicle is for you.
- DO NOT get into the vehicle if it is not booked for you
- These vehicles should have yellow signs by the door handles which say 'No Booking, No Ride'

**NO BOOKING  
NO RIDE**

- Write down two company phone numbers and carry them with you

## REMEMBER

When travelling in a taxi or private hire vehicle:

- Put your **seatbelt** on
- Sit in the back of the vehicle
- Don't talk to the driver about private things
- Have your money ready when you get near where you're going
- If someone you don't know stops to ask you directions or offers you a lift, **never get into the car with them or any stranger.**

If a driver is rude to you, or overcharges you, or you wish to complain about the journey:

- Try to get the vehicle registration
- Try to get the drivers name
- Note down the time and date
- Inform the Licensing Department of Bournemouth Council by phoning 01202 451180